

Managed Infrastructure Security Services

We can help protect your sensitive business data.

SECURITY OPERATIONS CENTER

Our Security Operations Center (SOC) is the single point-of-contact for your technical support needs. Our team of infrastructure engineers follows IT Infrastructure Library (ITIL)-aligned processes to identify, analyze, defend, investigate, and report security incidents. We provide insight into endpoints, servers, software on the premises, and third-party services for traffic flowing between assets. With the Continuous Proactive Monitoring tool, our engineers flag abnormalities and suspicious activities. We create a baseline for “normal” network operations by compiling data collected from your network, helping us to identify when threats occur.

SECURITY OPERATIONS CENTER SOLUTION COMPONENTS

Log Management and Monitoring

You are protected 24x7 with our around-the-clock Log Management and Monitoring. We detect and log threats quickly so there is no delay in investigating potential cyber breaches. Also, you have access to our security analysts to easily detect breaches and malware.

Investigation and Escalation

Once our team identifies an incident, we immediately go to work. As the focal point for your security issues, we track the incident until it is resolved. During the investigation, our SOC determines the scope, urgency, and potential impact of the incident. In addition, we identify vulnerabilities and make recommendations to allow for remediation.

Analytics and Reporting

Our team provides you with a holistic view of your network by analyzing logs, flows, and contextual data across all environments. This data is compiled in real-time and shared through visual dashboards and maps so you remain up to date on your networks.